



**PUBLIC HOUSING AND COMMUNITY DEVELOPMENT (PHCD)
SECTION 8 HOUSING CHOICE VOUCHER (HCV) PROGRAM
Waiting List Opening**

FREQUENTLY ASKED QUESTIONS (FAQS)

1) AM I ELIGIBLE?

Everyone age 18 and older is eligible to submit an application for the Miami-Dade County Public Housing and Community Development’s (PHCD) Section 8 Housing Choice Voucher (HCV) Waiting List.

At the time of selection, applicant(s) must meet the program requirements and the income limits for the household composition established by the U.S. Department of Housing and Urban Development (HUD). The 2023 income limits are as follows:

| MIAMI-DADE COUNTY – FY 2023 INCOME LIMITS - Effective May 11, 2023 | | | | | | | | |
|---|-----------|-----------|-----------|------------------|-----------|-----------|-----------|-----------|
| Household Composition | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Household Annual Income | \$ 36,150 | \$ 41,300 | \$ 46,450 | \$ 51,600 | \$ 55,750 | \$ 59,900 | \$ 64,000 | \$ 68,150 |

2) WHEN WILL APPLICATIONS BE ACCEPTED?

The **Section 8 Housing Choice Voucher (HCV) application submission process** will begin on **Monday, February 5, 2024, at 12:00 a.m. (Midnight)** and will end on **Monday February 19, 2024, at 11:59 p.m.**

No applications will be accepted before or after this period. The application will be available in English, Creole, and Spanish.

3) HOW CAN I SUBMIT MY APPLICATION?

Applications for the Miami-Dade County Public Housing and Community Development’s (PHCD) **Section 8 Housing Choice Voucher Program Waiting List** will be accepted **ONLINE ONLY** at <https://www.miamidadevoucher.myhousing.com> or by utilizing the QR Code provided here.

QR Code



Applications may be submitted via computer, tablet, smart phone, or any other device that connects to the internet. You must have internet access to complete the online application. The online process allows people to apply at any time or place of convenience to them regardless of work schedule and eliminates the need to stand in long lines. Applications may be submitted via cellular phone, computer, tablet, or any other device that can connect to the internet.

NO PAPER APPLICATIONS WILL BE AVAILABLE OR ACCEPTED.

4) WHAT IF I DO NOT HAVE INTERNET ACCESS?

If you do not have internet access or a device to connect and submit the application and you need assistance with completing your online application, you may go to any of the locations listed below between February 5, 2024, and February 19, 2024, Monday thru Friday, from 9:00 a.m. to 5:00 p.m., except holidays, or you can call 311 for information or you can submit an application online at any time during the open online application submission period. You are encouraged to visit PHCD's website at <https://www.miamidade.gov/housing> for additional locations and/or information.

| Office / Center – Area | Address |
|---|---|
| Main Library – Downtown Area | 101 West Flagler Street, Miami, FL 33130 |
| North Dade Regional Library | 2455 NW 183 Street, Miami Gardens, FL 33056 |
| Westchester Regional Library | 9445 Coral Way, Miami, FL 33165 |
| South Dade Regional Library | 10750 SW 211 Street, Cutler Bay, FL 33189 |
| Miami Beach Regional Library | 227 22 nd Street, Miami Beach, FL 33139 |
| Community Action and Human Services - Accion | 970 SW 1st Street, 4th Floor, Miami, FL 33130 |
| Community Action and Human Services - Culmer | 1600 NW 3rd Avenue, Miami, FL 33136 |
| Community Action and Human Services - Edison | 150 NW 79th Street, Miami, FL 33150 |
| Community Action and Human Services - Florida City | 1600 NW 6 th Court, Florida City, FL 33034 |
| Community Action and Human Services – Frankie Shannon Rolle/Coconut Grove | 3750 South Dixie Highway, Suite 117, Miami, FL 33133 |
| Community Action and Human Services – Reverend Edward T. Graham/Miami Gardens | 16405 NW 25 th Avenue, Miami Gardens, FL 33054 |
| Community Action Human Services - Naranja | 13955 SW 264 th Street, Naranja, FL 33032 |

5) WHAT INFORMATION IS NEEDED TO COMPLETE THE APPLICATION?

Please have the following information available for the Head of Household (HOH) and for all additional household members:

- Full name
- Gender
- Date of birth
- Race
- Ethnicity
- Citizenship status
- Social security numbers
- Veteran status
- Current mailing address, phone number, and email address
- Disability status and/or special needs
- Family member(s) who have not been assigned a SSN, must sign a certification at the time of the initial eligibility interview, attesting to not having a SSN.
- Family members must meet HUD requirements on citizenship or immigration status.

Note: Ethnicity and Race are collected for statistical purposes only.

6) **CAN PEOPLE WITH DISABILITIES GET ASSISTANCE WITH COMPLETING AN APPLICATION?**

Yes, persons with disabilities may seek guidance with completing the application by contacting the Section 8 HCV program office at (786) 654-8440, between 8:00 a.m. and 5:00 p.m., Monday through Friday, except holidays. Please select the Waiting List option and a representative will assist you.

7) **HOW WILL I KNOW IF MY APPLICATION WAS SUBMITTED FOR THE COMPUTER-GENERATED RANDOMIZATION PROCESS?**

Once you have provided all the required information in your application, you will receive a confirmation number to acknowledge successful transmission of the application.

8) **IF I SUBMIT MORE THAN ONE APPLICATION, SHOULD I HAVE MORE CHANCES TO BE SELECTED FOR PLACEMENT ON THE WAITING LIST?**

No, all applications completed and submitted during the open online application submission period will have the **same opportunity to automatically be entered into a computer-generated randomization process, regardless of the date or time of submittal.**

Submission of an application does not guarantee placement on the Section 8 HCV waiting list.

9) **WHEN WILL THE COMPUTER-GENERATED RANDOMIZATION PROCESS TAKE PLACE?**

PHCD expects to conduct the computer-generated randomization process between two (2) to three (3) weeks upon ending of the application submission period.

10) **HOW MANY APPLICATIONS WILL BE SELECTED FOR PLACEMENT ON THE WAITING LIST?**

Only 5,000 applications will be randomly selected for placement on this waiting list.

11) **WHEN WILL I KNOW IF I WAS RANDOMLY SELECTED FOR THE PROGRAM?**

Once applications are randomly sorted and the ranking number is assigned, you will be able to check your status with your confirmation number at <https://miamidadevoucher.myhousing.com/registration> or by calling 786-654-8440 or at (786) 469-4100. If you are selected, the application portal will display your ranking for the waiting list, as well as allow you to update your contact information. If you do not find a ranking this means that you were not selected.

Also, if you are selected for placement on the waiting list, **you will be notified in writing to the mailing address and/or email address provided upon time of submission.**

12) **I AM HOMELESS. DO I HAVE ANY PREFERENCE?**

Yes, applicant(s) will be selected based on the following category of preferences: **1) Terminated due to Insufficient Funding by PHCD; 2) Displacement due to Natural Disaster; 3) Displacement due to Government Action; 4) Homeless; 5) Veterans; 6) Mainstream Preference; and 7) Miami-Dade County Residency Preference.**

13) CAN I TALK TO SOMEONE IF I HAVE MORE QUESTIONS ABOUT THE APPLICATION PROCESS?

Yes. Starting Thursday, **January 4, 2024**, you may contact the Miami-Dade County Department of Public Housing and Community Development Section 8 Housing Choice Voucher office by calling **(786) 654-8440** between 8:00 a.m. and 5:00 p.m., Monday through Friday, except holidays.

14) IF I AM SELECTED, BUT MOVE DURING THE PROCESS, HOW CAN I UPDATE MY ADDRESS?

If you are selected for the waiting list, you will be notified in writing to the mailing address and/or email address provided upon time of submission. If you do not respond to our notifications, or your letter is returned undeliverable, YOUR NAME WILL BE REMOVED FROM THE WAITING LIST.

If you have a change of address, phone number, income or family size, you must notify the program within 10 business days of the change. ALL CHANGES MUST BE IN WRITING AND CAN BE COMPLETED ON THE PROGRAM APPLICATION PORTAL.

PLEASE BE AWARE: THIS IS THE ONLY TIME IN WHICH YOU CAN APPLY. PHCD WILL NEVER ASK FOR A CREDIT CARD NUMBER OR REQUIRE A CREDIT REPORT IN ORDER FOR YOU TO APPLY. THE ONLY WEBSITE TO APPLY FOR SECTION 8 HCV WAITING LIST IS: <https://www.miamidadevoucher.myhousing.com>

PHCD does not discriminate based on race, sex, color, religion, marital status, national origin, disability, ancestry, sexual orientation, gender identity or gender expression, status as a victim of domestic violence, dating violence or stalking, source of income, age, pregnancy or familial status in the access to, admissions to, or employment in housing programs or activities. If you need a sign language interpreter or materials in accessible format for this event, call 786-469-2155 at least five days in advance. TDD/TTY users may contact the Florida Relay Service at 800-955-8771.